







Enroll As FAO Provider Quick Reference

Business Rules

- o All Applications must be completed and submitted for **State Review** within **30 calendar days** of the original start date or they will be deleted.
- o Within the application, the required fields are marked with an asterisk (*).
- o When using the **Filter By** feature, the percent sign (%) acts as a wildcard. It can be used in conjunction with search criteria or by itself.
- o Enter the **Start and End Dates** using the **mm/dd/yyyy** format.
- o Contact the **CHAMPS Hotline** at **1-888-643-2408** or CHAMPS@michigan.gov for expert assistance.

Steps to Modify an existing **Enrollment Application** prior to it being submitted to the **State**:


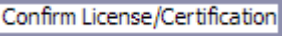




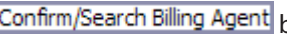


1. Access **CHAMPS** using **Single Sign-On (SSO)**
2. Follow **CHAMPS** login screen prompts
3. Click the **Provider** tab
4. Click **Provider Enrollment** hyperlink
5. Click **Track Application** hyperlink
6. Enter **Application ID** (14-digit number)
7. Click the **Submit** button

Action	Enroll As FAO Provider - Login	Notes
Login to CHAMPS	<ol style="list-style-type: none"> 1. Access CHAMPS using SSO 2. Follow CHAMPS login screen prompts 	<ul style="list-style-type: none"> • Must apply for access to CHAMPS System.
Action	Enroll As FAO Provider – Select Provider Type	Notes
Select Provider Type	<ol style="list-style-type: none"> 1. Click the Provider tab 2. Click the Provider Enrollment hyperlink 3. Click the New Enrollment hyperlink 4. Select the Facility/Agency/Organization (FAO-Hospital, Nursing Facility, Various Entities) radio button 5. Click the Submit  button 6. Complete the required and desired optional fields 7. Click the Confirm  button 8. Click the Finish  button 9. Make note of your Application ID 10. Click the OK  button and the FAO Enrollment Business Process Wizard displays with the Status of Add Basic Information Step 1 as Complete 	<ul style="list-style-type: none"> • The Provider Menu page displays. • The Provider Enrollment Menu page displays. • The Select Enrollment Type page displays. • Clicking the Submit button causes the Add Basic Information page to display. • After clicking the Finish button, the Issue Application ID page displays with the Application ID number. Your Application ID is required to track the status of your application. • The Application Number is a 14-digit number that has the following components: <ul style="list-style-type: none"> • The System Date, represented as yyyymmdd • A 6-digit system-generated number • An example of an application number is: 20071007163755 • To modify Basic Information, click the Step 1: Provider Basic Information hyperlink from the Business Process Wizard.


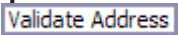

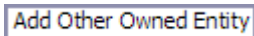
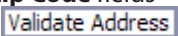



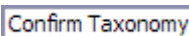



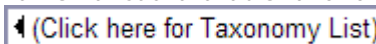


Action	Enroll As FAO Provider – Step 2: Add Locations (Required)	Notes
Step 2: Add Locations	<ol style="list-style-type: none"> 1. Click the Add Locations Details hyperlink from the Business Process Wizard 2. Click the Add <input type="button" value="Add"/> 3. Select address type from the Location Type drop-down 4. Enter the Street Address and Zip Code information 5. Click the Validate Address <input type="button" value="Validate Address"/> 6. Complete the required and desired optional fields 7. Click the OK <input type="button" value="OK"/> button. Repeat steps 2 - 7 for each additional Location Type 8. Click each Location Type hyperlink to add Address Types 9. Click the Add Address <input type="button" value="Add Address"/> 10. Enter the Street Address and Zip Code information 11. Click the Validate Address <input type="button" value="Validate Address"/> 12. Complete required fields and any desired optional fields 13. Click the OK <input type="button" value="OK"/> button. Repeat steps 9 – 13 for each additional Address Type 14. Click the Close <input type="button" value="Close"/> 15. Click the Close <input type="button" value="Close"/> button. The screen returns to the Business Process Wizard enrollment page 	<ul style="list-style-type: none"> • The Provider Locations List for Enrollment page displays. • Available Location Types are Primary Practice Location and Other Office/ Servicing Location. • P.O. Box cannot be used as a Primary Practice Location. • The Validate Address button validates specified address information, pre-populates City/Town, State/Province, County, and Country. A message displays Address Validated and the address is standardized. • Each Provider Location is displayed as a hyperlink on the Locations List page. • For FAO Provider, a Primary, Correspondence, and Pay-To Address Type are required. A Remittance Advice address is required if a paper copy of the Remittance Advice is desired. • If Correspondence or Pay-To address is the same as Primary address, click the Copy Primary Practice Location <input type="radio"/> Copy Primary Practice Location radio button and the fields will automatically populate with the Primary address information. • If address is the same as an existing address click the Copy This Location Address <input type="radio"/> Copy This Location Address radio button and the fields will automatically populate with the appropriate address information. • To modify Location Details, click the Step 2: Locations hyperlink from the Business Process Wizard.
Action	Enroll As FAO Provider – Step 3: Add Specialties (Required)	Notes
Step 3: Add Specialties	<ol style="list-style-type: none"> 1. Click the Add Specialties hyperlink from the Business Process Wizard 2. Click the Add <input type="button" value="Add"/> 3. Complete required fields and any desired optional fields 4. Click the OK <input type="button" value="OK"/> button. Repeat steps 2 – 4 for each additional Specialty 5. Click the Close <input type="button" value="Close"/> 	<ul style="list-style-type: none"> • The Specialty List for Enrollment page displays. • Once a Specialty is selected, the page refreshes with the available Subspecialties for the chosen Specialty. • To modify Specialties, click the Step 3: Specialties hyperlink from the Business Process Wizard.




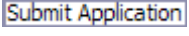




Action	Enroll As FAO Provider – Step 4: Add Licenses and Certification (Required)	Notes
Step 4: Add Licenses and Certifications	<ol style="list-style-type: none"> 1. Click the Add Licenses/Certification Details hyperlink 2. Click the Add  button 3. Complete the required and desired optional fields 4. Click the Confirm License/Certification  button. 5. Click the OK  button. Repeat steps 2 – 5 for each additional License/Certification 6. Click the Close  button 	<ul style="list-style-type: none"> • The Provider License/Certification List for Enrollment page displays. • The Valid Flag is set to Yes or No when the license is validated against the file. • To modify Licenses/Certification, click the Step 4: Licenses/Certification Details hyperlink from the Business Process Wizard.
Action	Enroll As FAO Provider – Step 5: Add Mode of Claim Submission (Required)	Notes
Step 5: Add Mode of Claim Submission	<ol style="list-style-type: none"> 1. Click the Add Mode of Claim Submission hyperlink from the Business Process Wizard 2. Select desired Mode(s) of Claim Submission 3. Click the OK  button 	<ul style="list-style-type: none"> • The Submission Method for Enrollment page displays. • At least one Mode of Claim Submission must be selected. • Attempting to submit a claim using a Mode of Claim Submission that has NOT been selected will result in the claim being rejected. • If Billing Agent mode is selected, the Billing Agent step changes from optional to Required. • To modify Mode of Claim Submission, click the Step 5: Mode of Claim Submission hyperlink from the Business Process Wizard.
Action	Enroll As FAO Provider – Step 6: Associate Billing Agent (Optional)	Notes
Step 6: Associate Billing Agent	<ol style="list-style-type: none"> 1. Click the Associate Billing Agent hyperlink from the Business Process Wizard 2. Click the Add  button 3. Enter the Billing Agent ID in the Billing Agent ID field 4. Click on the Confirm/Search Billing Agent  button 5. Complete required fields and any desired optional fields 6. Click the OK  button. Repeat steps 2 - 6 for each additional Billing Agent 7. Click the Close  button 	<ul style="list-style-type: none"> • The Billing Agent List for Enrollment page displays. • The Billing Agent must currently be in the CHAMPS system. • If the Billing Agent ID is unknown, click the Confirm/Search Billing Agent button to view a list of approved Billing Agents. Select the checkbox of desired Billing Agent and click the Select button. • The page will refresh and populate the Billing Agent Name and Date fields. • To modify a Billing Agent, click the Step 6: Associate Billing Agent hyperlink from the Business Process Wizard.



Action	Enroll As FAO Provider – Step 7: Add Ownership Details (Optional)	Notes
Step 7: Add Ownership Details	<ol style="list-style-type: none"> 1. Click the Add Ownership Information hyperlink from the Business Process Wizard 2. Click the Add  button 3. Select Ownership type from the Owner Type drop-down list 4. Enter Address Line 1 and Zip Code fields 5. Click the Validate Address  button 6. Complete required and any desired optional fields 7. Click the OK  button. Repeat steps 2 – 7 for each additional Owner 8. Click the Add Other Owned Entity  button if Provider has other owned entity, if not, go to step 13 9. Enter Address Line 1 and Zip Code fields 10. Click the Validate Address  button 11. Complete required and any desired optional fields 12. Click the OK  button. Repeat steps 8 – 12 for each additional Other Owned Entity 13. Click the Close  button 	<ul style="list-style-type: none"> • The Provider Ownership List for Enrollment page displays. • Ownership information is only required if the Provider owns more than 5 percent interest. • The Validate Address button validates specified address information, pre-populates City/Town, State/Province, County and Country. A message displays Address Validated and the address is standardized. • If Provider has ownership in other entity reimbursable by Medicaid/ Medicare, step 8 - 12 are required. • To modify Ownership, click the Step 7: Ownership Details hyperlink from the Business Process Wizard.
Action	Enroll As FAO Provider – Step 8: Add Taxonomy Details (Required)	Notes
Step 8: Add Taxonomy Details	<ol style="list-style-type: none"> 1. Click the Add Taxonomy Details hyperlink from the Business Process Wizard 2. Click the Add  button 3. Enter the Taxonomy Code 4. Click the Confirm Taxonomy  button. The Taxonomy Code is validated and the page refreshed with the Description field populated 5. Complete required and any desired optional fields 6. Click the OK  button. Repeat steps 2 – 6 for each additional Taxonomy Code 7. Click the Close  button 	<ul style="list-style-type: none"> • The Provider Taxonomy List for Enrollment page displays. • At least one Taxonomy Code must be added. • Taxonomy Codes are Alpha numeric and always in upper case. • To view a list of available Taxonomy Codes, click the  on the  (Click here for Taxonomy List) hyperlink. • To modify Taxonomy Codes, click the Step 8: Taxonomy Details hyperlink from the Business Process Wizard.



Action	Enroll As FAO Provider – Step 9: Complete Enrollment Checklist (Required)	Notes
Step 9: Complete Enrollment Checklist	<ol style="list-style-type: none"> 1. Click the Complete Enrollment Checklist hyperlink from the Business Process Wizard 2. Answer each question by selecting appropriate answer from the Answer drop-down list 3. Add comments in Comments section if required 4. Click the Save  button 5. Click the Close  button 	<ul style="list-style-type: none"> • The Complete Provider Checklist for Enrollment page displays. • The selected Enrollment Type determines which Checklist questions are displayed. • Answers to the questions determine if a Comment is Required. • To modify the Enrollment Checklist, click the Step 9: Complete Enrollment Checklist hyperlink from the Business Process Wizard.
Action	Enroll As FAO Provider – Step 10: Submit Enrollment Application for Approval (Required)	Notes
Step 10: Submit Enrollment Application for Approval	<ol style="list-style-type: none"> 1. Click the Submit Enrollment Application for Approval hyperlink from the Business Process Wizard 2. Click the Next  button. 3. Select the Checkbox (...I certify and accept...) 4. Click the Submit Application  button 5. Click the OK  button. The screen returns to the Business Process Wizard screen. The Status of the application changes from “In-Process” to “In-Review” 6. Click the Close  button 	<ul style="list-style-type: none"> • The Submit Enrollment Application for Approval page displays. • After the application is submitted for approval, Providers cannot change enrollment information until the application has been approved. • To modify the Submit Enrollment Application for Approval that has not been submitted yet, click the Step 10: Submit Enrollment Application for Approval hyperlink from the Business Process Wizard.